

Substitute for form 1449PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Sheet **1** of **2****Complete if Known**

Application Number	10/665,308
Filing Date	September 18, 2003
First Named Inventor	Luke A. Braud
Art Unit	2176
Examiner Name	Laurie Anne Ries
Attorney Docket Number	027385-000119US

U.S. PATENT DOCUMENTS

Examiner Initials*	Class No.	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number Kind Code ² of Inventor			
	AA	US-5,932,496	11-03-1998	Anand et al.	
	AB	US-5,992,193	11-24-1998	Reilly	
	AC	US-6,025,841	02-15-2000	Pinkelston et al.	
	AD	US-6,358,976	09-19-2002	Kalyanpur et al.	
	AE	US-6,438,545	08-20-2002	Besurugudi et al.	
	AF	US-6,641,037	11-04-2003	Williams	
	AG	US-6,611,839	08-26-2003	Nwabueze	
	AH	US-6,785,718	06-31-2004	Horvack et al.	
	Ai	US-6,838,702	01-04-2005	Patel et al.	
	AJ	US-6,856,942	02-15-2005	Garnati et al.	
	AK	US-6,871,214	03-22-2005	Parsons et al.	
	AL	US-6,889,886	02-14-2006	Lawrence et al.	
	AM	US-7,007,018	02-28-2006	Kirkwood et al.	
	AN	US-2002/019886U	12-28-2002	Shumakov	
		US-			

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Class No.	Foreign Patent Document			Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	1 ⁶
		Country Code ³	Number ⁴	Kind Code ⁵ (if known)				
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ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /L.R./

Examiner Signature	/Laurie Ries/	Date Considered	10/28/2009
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EXAMINER, Initial if reference considered, whether or not citation is in conformance with MPEP 809. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. * Applicant's unique citation designation number (optional). ¹ See Kind Code of U.S. Patent Documents at www.uspto.gov or MPEP 901.04. ² Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ³ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁴ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁵ Applicant is to check a check mark here if English language translation is attached.

Substitute for Item 1449/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Application Number	10/665,308
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				First Named Inventor	Luke A. Braud
				Art Unit	2176
				Examiner Name	Laurie Anne Ries
Sheet	2	of	2	Attorney Docket Number	027385-000110US

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	AO	"NetLedge 1 Day Test Drive Login" NetLedge, retrieved from internet from: <testdrive.netledge.com> archived April 22, 2001.	<input type="checkbox"/>
	AP	Dragan, Richard V., "CRM Goes Mainstream," PC Magazine, New York, Vol. 20, Iss. 11, p. 28 (June 12, 2001).	<input type="checkbox"/>
	AQ	"NetLedge Launches NetSuite, the First Online Suite That Combines ERP and CRM Functionality Aimed at Companies With Fewer Than 500 Employees," Internet retailer. Retrieved from internet < http://www.internetretailer.com/internet/marketing-conference/566678728-netledge-launches-netsuiteim.html > (October 15, 2002).	<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
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Examiner Signature	/Laurie Ries/	Date Considered	10/28/2009
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